Lead with Love

Presented by

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HARVARD

What's Love Got To Do With It?





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FCCI



- *Tremendous National Response*
- *Broad Programs not One Off Awards*
- *Rekindled Emotions*

HFE Strategic Plan
"Performance with a Purpose"

Values

Exceed Guest Expectations
Serve Others
Create Emotional Connection
Constantly Improve



How | **What**

Vision

We Bring Families Closer Together

All In A Manner Consistent With Christian Values And Ethics


"We Serve Others"
SERVANT
LEADERSHIP

servant

love is a verb

love

*is a **verb***

“I don’t necessarily have to like my players, but as a leader I must love them. Love is loyalty, love is teamwork, love respects the dignity of the individual. This is the strength of any organization.”

- Vince Lombardi

1 Corinthians 13

leadership

Why Use Love?

Why exclude from the office what works at home & with friends?

Business = People

People = Relationships

Relationships = LOVE

Patience

Kindness

Selflessness

Respectfulness

Honesty

Humility

Forgiveness

Commitment

servant

love is a verb

patience

Behave with Self Control

maintain the dignity of others

praise in public

admonish in private



1 Corinthians 13

leadership

servant

love is a verb

patience

kindness

selflessness

Show Appreciation for Contributions



honesty

CEO = Chief Encouragement Officer

humility

1 Corinthians 13

leadership

servant

love is a verb

patience

selflessness

kindness

respect

honesty

Be Free From Deceptive Behavior



Tell people the TRUTH about their performance

humility

1 Corinthians 13

leadership

servant

love is a verb



kindness

honesty

forgiveness

commitment

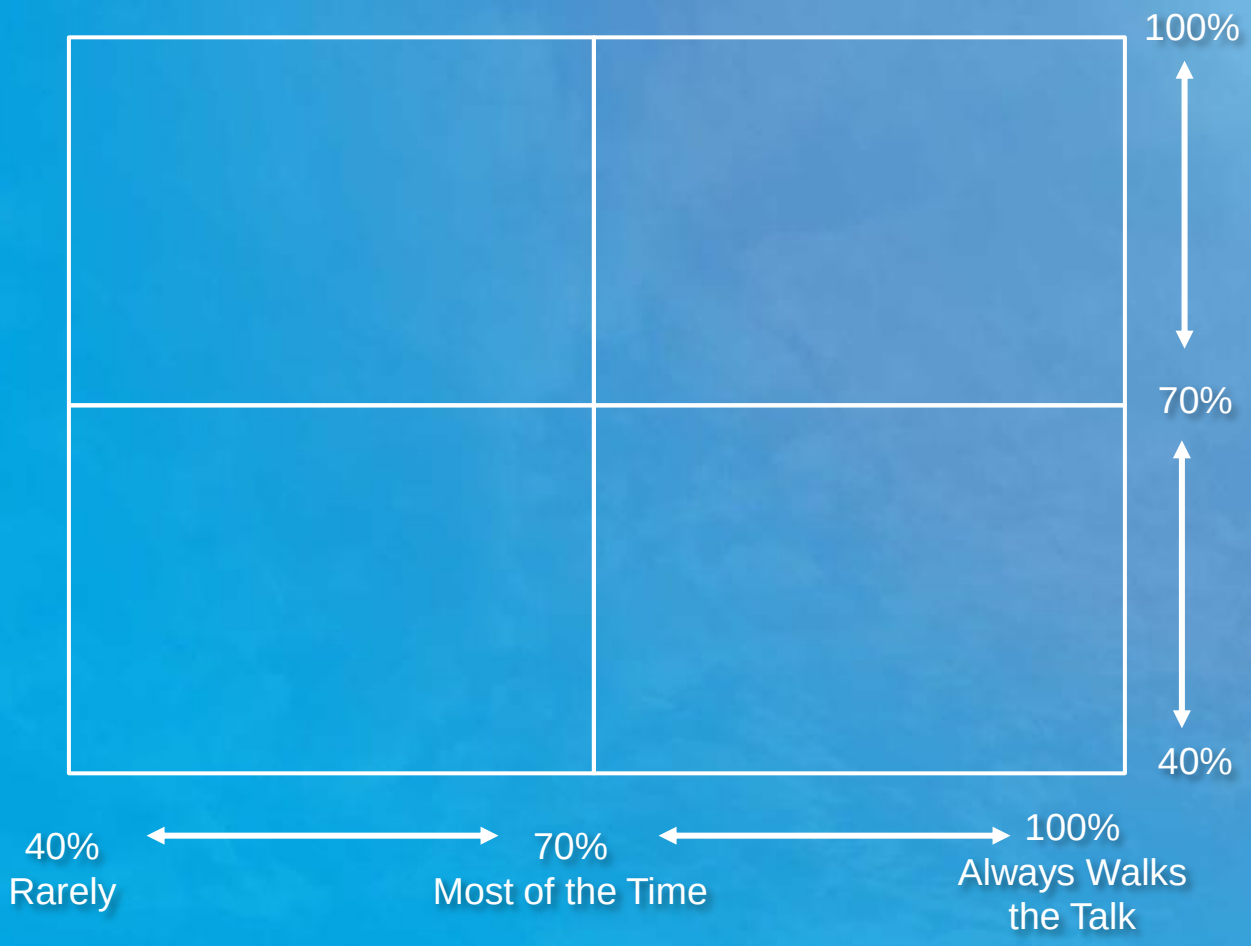
humility

Honor the Choice(s) You Have Made

1 Corinthians 13

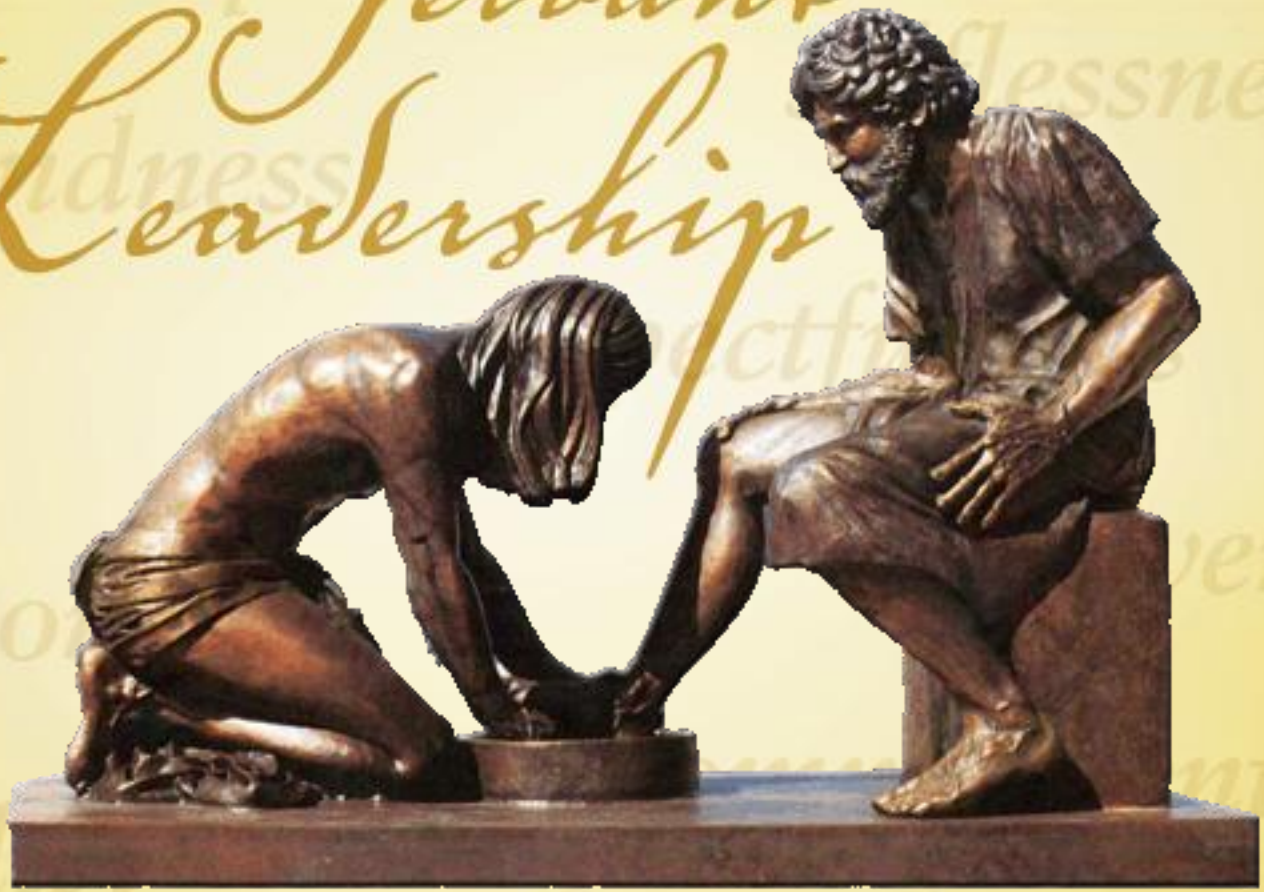
leadership

Management Evaluation Matrix



servant

Servant Leadership



leadership

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